

what to expect when you book with us.

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Discovery



A member of our team will reach out for a 15 minute call to discuss:

- Date/Timing for Event
- Major Objectives for Attendees
- Budget/Pricing
- Our Initial Recommendations



Design



We'll design a personalized offering for your event including an official Proposal featuring:

- Event Recommendations
- Pricing
- Booking Best Practices and Requirements
- Contact Information



Decision



You decide you want to book!

Excellent!
Our team will provide a contract and invoice for the event.

Not a right fit at this time

Let's talk!
We can discuss alternatives.
If not, please consider us as
a future resource.



Deposit



A 50% Deposit is due with signed contract, no less than 14 days prior to event date.

We accept check or credit card for payment.

Balance in Full is due prior to event start.



Delivery



2 weeks prior to event

We'll touch base to check in on needs or logistics and be available for calls

On the day of event

We'll be on-site 30-60 minutes ahead of time depending on set-up needs

48 hours after event

You'll receive a link to a customer satisfaction survey. We'd love to hear how we did!